

MANAGED WORKPLACE[®] 2011

plus
agent

Fast Facts Automation On Demand

From managing a handful of computers to hundreds or thousands, Managed Workplace tasks automate remediation, regular maintenance and configuration across sites and service groups.

In Managed Workplace 2011, you can schedule a task in the Service Center and the Onsite Manager or Device Manager executes the instructions.

Feature Summary

Automated tasks can target multiple devices or groups and used as alert actions.

You can schedule a task to run immediately, run once on a specific date and time, or on a recurring schedule at a time that is most convenient for your customers. You can now see what tasks are scheduled, and the status of tasks are tracked.

Scheduled Time	Schedule Type	Task Name	Devices	Alerts	Status
12/5/2010 11:24 AM	Once	Set registry	1	0	Succeeded
12/5/2010 10:59 AM	Once	Create Folder	1	0	Succeeded
12/5/2010 1:21 PM	Once	Desktop Icon	1	0	Succeeded
12/5/2010 1:17 PM	Once	Desktop Icon	1	0	Succeeded
12/4/2010 10:56 AM	Once	Activate Power Management	1	0	Succeeded

In Service Center, you can see whether tasks have completed, are running, or have failed to execute as expected. Configure alerts for failures to deliver scripts or based on the execution results. Alerts for results are based on return codes, standard out or standard error. When a script fails, you will be given the information you need to understand what happened and how to resolve the situation.

Over 150 scripts are available for you to use out-of-the-box that automate common tasks such as resetting user's passwords, deleting all system restore points, wake-on-LAN, setting default printers, monitoring file size growth, power management, and many more. There are also a number of new scripts that help you investigate the status of networks by listing user accounts, running processes, all startup items, and others.

Name	Category	Version	Last Modified
Change Domain Administrator Account Password	Active Directory Management	1.0.151210	12/2/2010 11:13 PM
Change Domain User Account Password	Active Directory Management	1.0.151210	12/2/2010 11:13 PM
Create a User in Active Directory	Active Directory Management	1.0.151210	12/2/2010 11:13 PM
Delete a Domain User	Active Directory Management	1.0.151210	12/2/2010 11:13 PM
Disable a Domain User account	Active Directory Management	1.0.151210	12/2/2010 11:13 PM
List all domain user accounts	Active Directory Management	1.0.151210	12/2/2010 11:14 PM
List Domain Administrator Accounts	Active Directory Management	1.0.151210	12/2/2010 11:14 PM
Create a Restore Point	Backup and Recovery Management	1.0.151210	12/2/2010 11:13 PM
Create a System Restore Point	Backup and Recovery Management	1.0.151210	12/2/2010 11:13 PM

Scripts are organized by category, to make them easier to locate and manage:

- Active Directory Management
- Backup and Recovery Management
- Desktop Management
- Network Resource Management
- Power Management
- Remedial
- Software Distribution
- System Audit
- System Maintenance
- Web Server Management

For more information about Automation On Demand, please refer to the ***Managed Workplace 2011 User Guide***.

FAQ

Are scripts still executed by Task Scheduler's AT account?

No, in Managed Workplace 2011 scripts are executed directly by Onsite Manager or Device Manager using the service account context.

What types of scripts can be used with Managed Workplace 2011?

You can use any type of script or executable that can be interpreted by the target devices, but the automation engine recognizes files of type .BAT, .VBS, .EXE, .PS1, .CMD, and .JS as first files to execute. If you need to run a Perl script, for example, you would confirm that a Perl interpreter is available on the target device and use a .BAT file to call the Perl script.

How do I get new scripts?

Level Platforms continuously releases new scripts, just as we do with policy modules and reports, even outside of the application release cycle. Watch for updates on the Partner Portal to make sure you have the latest scripts in your Service Center. You can also design your own scripts or commission them through Level Platforms' Automation On Demand Services.

What operating systems are compatible with Managed Workplace 2011 Automation?

All post Windows 2000 operating systems support Automation On Demand providing the appropriate interpreter for the script exists on the target devices. To ensure maximum compatibility, Level Platforms authored scripts use executables native to the Windows environment.